

# Blackboard Tips & Tricks

(For A&J Blackboard Classes Only)



## Supported Devices

### Computer

Windows, Macs, and laptop computers are supported.

### Operating Systems

Windows

- Windows 8
- Windows 10 or later

MAC

- OS X 10.12
- OS X 10.13
- OS X 10.14
- OS X 10.15 or later



## Recommended Browser

For the best experience, the A&J **strongly** recommends using the latest version of **GOOGLE CHROME**.



**Note:** Other web browsers (Firefox or Safari) may also work. You can use these browsers at your own discretion.



## Unsupported Devices

### Mobile/Tablet Devices

Using a tablet or mobile device is not recommended as many Blackboard features will not work.

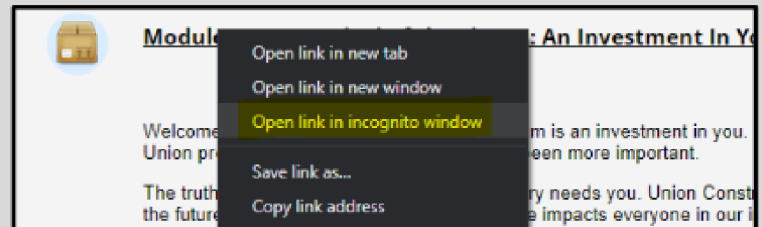
### Examples of Unsupported Devices

- Samsung Galaxy or other android phones
- Any Apple iPhones
- Any Android tablets
- Any iPad tablets

**Note:** This is NOT a comprehensive list. Mobile phones and tablets are not supported.

## INCOGNITO MODE

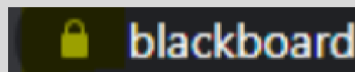
1. Go to: **blackboard.wccnet.edu**
2. Sign in with your credentials.
3. Scroll down to the module you want to start.
4. Right click and select **“Open link in incognito window.”**
5. Log back in through the new incognito window.
6. Left click the module to start the course.



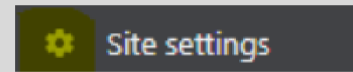
## ALLOW POPUPS FOR BLACKBOARD WEBSITE

1. Go to: **blackboard.wccnet.edu**

2. In the address bar right click on the lock icon:



3. Select **“Site Settings.”**



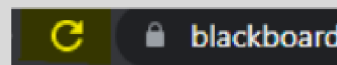
4. Scroll down to **“Pop-ups and redirects”** select **“Allow”** from the dropdown menu on the right. *\*Upon exiting settings will save automatically.*

## CLEAR BLACKBOARD HISTORY & CACHE

1. Go to: **blackboard.wccnet.edu**

2. Press **F12** on the keyboard to open the developer panel.

3. Right click on the refresh icon to the left of the address bar:




4. Select the **“Empty Cache & Hard Reload”** option and press **F12** to close the developer panel.


**Empty Cache and Hard Reload**

## ALTERNATIVE SOLUTIONS

### Disable Google Chrome Popup Blocker

1. Click the **“More”** icon (displayed as three dots: ) in the far top-right corner.
2. Select **“Settings”** and then click on **“Privacy and Security.”**
3. Select **“Site Settings”** followed by clicking on **“Pop-ups and redirects.”**
4. Select the **“Sites can send pop-ups and use redirects”** option. *\*Upon exiting settings will save automatically.*

### Clear Google Chrome History & Cache

1. Click the **“More”** icon (displayed as three dots: ) in the far top-right corner.
2. Select **“Settings.”**
3. Click **“Clear browsing data.”**
4. In the time range dropdown menu select the **“All Time”** option.
5. Make sure all three boxes are checked off & click the **“Clear”** button. *\*Upon exiting settings will save automatically.*